

ISI PORTAL™

Accelerate Digital Services and Strengthen Every Connection



Simplify Policyholder Experience

Make it easier for policyholders to manage common service needs online

- Provide a single branded experience for policy, billing, claims, documents, payments, and secure communications.
- Support online access to policy details, invoices, payment activity, FNOL, document uploads, and claims communications.
- Reduce routine service inquiries by centralizing common requests, updates, and account activity.

Strengthen Broker Relationships

Help broker partners service clients and manage transactions more efficiently

- Provide secure, role-based access to quotes, policies, claims, payments, and book-of-business information.
- Enable brokers to initiate quotes, submit claims, process payments, and support client service activity online.
- Strengthen distribution relationships with timely access to updates, resources, and communications.

Policies

Policy	Insured	Duration	Premium
Commercial Property Insurance Paid Policy #10245354155 1460 Queensway, New York, NY, 19876	Jane Doe, Cameron Scott	06/27/25 - 06/27/26	\$1,280 / per month
Homeowner's Insurance Paid Policy #5060012343 1205 Broadway Unit 205, New York, NY, 19876	Jane Doe, Cameron Scott	06/27/25 - 06/27/26	\$204.93 / per month

Billing & Payments

POLICY	NEXT PAYMENT	BILLING TYPE	ACTIONS
Commercial Property Insurance Policy #10245354155	\$1,280 July 25, 2026	Annual	Make a Payment
Homeowner's Insurance Policy #10245354155	\$204.93 Aug 5, 2026	Monthly	Make a Payment

Built for Connected Insurance Services

Reduce routine service demand while keeping digital activity aligned with core operations

- Extend ISI Core with a connected digital layer across policy, billing, claims, payments, and communications.
- Keep portal activity aligned with existing configuration, permissions, and workflow logic to support consistent digital service.
- Establish secure ISI Connect API integration for third-party payment processing and other digital services.

One Portal. Multiple User Experiences.

ISI Portal supports the needs of:

- Policyholders
- Brokers
- Admin Teams

New Product Now Available
Test Test [Learn More](#)

Book of Business

NUMBER	POLICY TYPE	CLIENT	PRODUCER	EFFECTIVE DATE	EXPIRATION DATE	PREMIUM
00000015C001	Commercial	East Testing	ABC 123 Testing	Nov 8, 2025	Nov 8, 2026	\$750.00
00000034HAB01	Homeowners	Mustafa_Sizes	ABC 123 Testing	Mar 1, 2026	Mar 1, 2027	\$1,443.00



Achieve More™



Centralize Portal Control

Help internal teams manage users, permissions, branding, and digital service quality

- Manage client, broker, and internal users through an insurer-controlled admin experience.
- Set role-based permissions for client information, quoting functionality, payments, and portal features.
- Publish announcements and manage branded portal content to support timely, consistent digital communications.

Enable Straight-Through Processing

Move eligible transactions forward faster with insurer-defined rules and workflows

- Support quote-to-bind, policy issuance, and renewal workflows when transactions meet configured rules.
- Collect structured data for eligibility, rating, routing, payments, and document generation.
- Maintain control over exceptions, approvals, and authority levels while reducing manual effort.

Report Claim

Date of Loss *

2026-05-01 📅

Date Reported *

2026-06-03 📅

Description *

On the morning of May 1, 2026, I arrived at my business to find that an overnight storm had caused significant damage to the roof. Several roof panels were torn away, allowing rain to enter the building. The water damaged the ceiling tiles, flooring, and a portion of our interior inventory stored in the back storage area. The front display area also had minor water damage to the floor and drywall. I immediately contacted a local contractor to place temporary tarps over roof sections to prevent further damage.

Evidence of Claim (Optional)

[Choose a file](#) or drag and drop here
Attach any supporting files or photos.

Launch and Achieve Business Outcomes Faster

Experience a proven path from implementation to impact

- Launch faster with SaaS, out-of-the-box capabilities and expand over time without building a separate digital servicing platform.
- Accelerate time-to-value with a streamlined implementation process that minimizes disruption.
- Achieve long-term budget and support certainty without the overhead of maintaining systems in-house.
- Leverage a team that understands insurance complexity across underwriting, claims, finance and reinsurance.

Why Carriers and MGAs Choose ISI

"Partnering with a technology provider that understands our business and has a flexible solution to meet our business goals was of utmost importance to us. ISI has consistently demonstrated that they are an effective partner for our long-term business strategy."



Integrus Group

Let's set up a meeting to better understand your unique needs and how we can accelerate results with minimal disruption

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