



**Achieve
More™**

Through Every Step of the MPL Insurance Lifecycle



Streamline Operations

Accelerate intake, approvals, and manage complex risks within a unified system

- Support Groups, Facilities, Allied Health Professionals, Vicarious Liability, Slots and Locum Tenens within a single policy structure.
- Enhance quote turnaround and reduce manual effort by using ISI AI to extract submission data, apply underwriting guidelines, and route tasks and approvals across your underwriting team.
- Integration with **Milliman's Datalytics** for legal spend and defense counsel management, and other third-party insurtech ecosystem solutions.



Better Manage Risk

Enhance underwriting precision and exposure management

- Rate complex risks with various retroactive dates, shared limits, and both automatic and discretionary debits and credits, such as claims-free and Continuing Medical Education (CME) credits.
- Automatic excess of loss treaty ceding and recovery to manage exposure and optimize cash flow.
- Handle claims-made and occurrence-based coverage at any risk level, limiting claims leakage with automatic claim coverage verification based on retroactive dates (RDIs).



Unlock Insights to Drive Better Decisions

Empower every function with connected insights for strategic decision-making

- Gain a real-time, company-wide view of performance by unifying policy, billing, claims, accounting, and reinsurance data.
- Build real-time dashboards to support trend analysis, board reporting, and ongoing operational performance with ISI Core Analytics.
- Integration with **Preverity's** risk scoring service provides early risk indicators to proactively price risk.



Drive Sustainable Growth

Reduce total cost of ownership without impacting business agility

- Roll out new products, adapt rating logic, and coverage changes quickly using low-code/no-code configuration tools.
- Strengthen policyholder and distribution partner loyalty and self-service capabilities through ISI Portal or existing digital channels via ISI Connect.
- Grow your premium volume with automation and carefully selected risks, not through headcount or disconnected systems.



CORE

System Modules and Full-Service Support



Policy Admin



Billing



Claims



Accounting



Reinsurance



Support



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Achieve Business Outcomes Faster

Experience a proven path from implementation to impact

- Accelerate time-to-value with a streamlined implementation process that minimizes disruption.
- Achieve long-term budget and support certainty, without the overhead of maintaining systems in-house.
- Leverage a team that understands MPL insurance complexity across underwriting, claims, and finance.



AI

Accelerate Submission Intake and Underwriting Decisions with Purpose-Built AI

- Extract and structure submission data from emails, portals, and supporting applications to reduce manual effort and improve review-to-quote service levels for distribution partners and new customers.
- Produce insights based on insurer-defined guidelines, risk appetite, and targeted web searches of applicants.
- Maintain oversight with an underwriter-in-the-loop review process to validate AI outputs, and improve data quality for downstream claims, accounting, and reinsurance use.



PORTAL

Expand Digital Services and Strengthen Every Connection

- Reduce service inquiries and improve insured and broker satisfaction by enabling self-service access to policies, documents, claims reporting, and all related communications.
- Optionally extend the portal to offer quoting, policy issuance, and renewal management.

Why MPL Carriers Choose Us



"We selected ISI and ISI Core for the scalability, flexibility, and adaptability of the platform. The new features and functionality ISI brings to the table mean we can provide even more robust, tailored insurance solutions to our insureds."

Chick Herbert | Chief Experience Officer



Let's set up a meeting to better understand your unique needs and how we can accelerate results with minimal disruption.



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