



**Achieve
More™**

Through Every Step of the Commercial Insurance Lifecycle



Where Agility Meets Sustainable Growth

Launch faster with flexible tools and seamless digital experiences

- Bring new products and changes to market faster by adapting rating logic, endorsements, and policy documentation using low-code/no-code configuration tools.
- Expand insured and broker digital engagement without disrupting core systems through ISI Portal or existing digital channels via ISI Connect.
- Lower total cost of ownership while preserving flexibility by leveraging our proven commercial insurance expertise that bridges insurtech gaps.



Precision Risk Management for an Evolving Market

Improve risk selection, reduce loss ratios, and elevate decision-making

- Refine underwriting decisions with tools that incorporate business, geographic, and niche risk data into exposure analysis and insights that are further powered by ISI AI.
- Improve claims accuracy and protect profitability with automated validation, prior exposure tracking, and reserving tools tailored for high-severity, low-frequency risks.
- Streamline reinsurance workflows with automated cession and recoverables.



Enhance Efficiency for High-Volume, High-Complexity Lines

Accelerate intake, approvals, and manage complex risks within a unified system

- Accelerate quote turnaround and reduce manual effort by using ISI AI to extract submission data, apply underwriting guidelines, and route tasks and approvals across your underwriting team.
- Manage complex commercial accounts with configurable policy structures supporting multi-location risks, layered coverages, shared limits, and specialty endorsements.
- Automate mid-term adjustments, renewals, and endorsements at scale to reduce manual effort, maintain accuracy, and accelerate turnaround times.



Clarity that Drives Actionable Decisions

Empower every function with connected insights for strategic decision-making

- Gain a real-time, company-wide view of performance by unifying policy, billing, claims, accounting, and reinsurance data.
- Build real-time dashboards to support trend analysis, board reporting, and ongoing operational performance with ISI Core Analytics.
- Integrate with third-party legal spend, risk scoring, and payment solutions to accelerate customer responsiveness while enabling proactive cost management and pricing.



CORE

System Modules and Full-Service Support



Policy Admin



Billing



Claims



Accounting



Reinsurance



Support



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Achieve Business Outcomes Faster

Experience a proven path from implementation to impact

- Accelerate time-to-value with a streamlined implementation process that minimizes disruption.
- Achieve long-term budget and support certainty, without the overhead of maintaining systems in-house.
- Leverage a team that understands commercial insurance complexity across underwriting, claims, and finance.



AI

Accelerate Submission Intake and Underwriting Decisions with Purpose-Built AI

- Extract and structure submission data from emails, portals, and supporting applications to reduce manual effort, and improve review-to-quote service levels for distribution partners and new customers.
- Produce insights based on insurer-defined guidelines, risk appetite, and targeted web searches of applicants.
- Maintain oversight with an underwriter-in-the-loop review process to validate AI outputs, and improve data quality for downstream claims, accounting, and reinsurance use.



PORTAL

Expand Digital Services and Strengthen Every Connection

- Reduce service inquiries and improve insured and broker satisfaction by enabling self-service access to policies, documents, claims reporting, and all related communications.
- Optionally extend the portal to offer quoting, policy issuance, and renewal management.

Our Commercial Lines Customers



**Let's set up a meeting to better understand your
unique needs and how we can accelerate results with
minimal disruption.**

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