



**Achieve  
More™**

# Through Every Step of the Commercial Insurance Lifecycle



## Where Agility Meets Sustainable Growth

Launch faster with flexible tools and seamless digital experiences

- Bring new products and changes to market faster by adapting rating logic, endorsements, and policy documentation using low-code/no-code configuration tools.
- Expand insured and broker digital engagement without disrupting core systems through ISI Portal or existing digital channels via ISI Connect.
- Lower total cost of ownership while preserving flexibility by leveraging our proven commercial insurance expertise that bridges insurtech gaps.



## Precision Risk Management for an Evolving Market

Improve risk selection, reduce loss ratios, and elevate decision-making

- Refine underwriting decisions with tools that incorporate business, geographic, and niche risk data into exposure analysis and insights that are further powered by ISI AI.
- Improve claims accuracy and protect profitability with automated validation, prior exposure tracking, and reserving tools tailored for high-severity, low-frequency risks.
- Streamline reinsurance workflows with automated cession and recoverables.



## Enhance Efficiency for High-Volume, High-Complexity Lines

Accelerate intake, approvals, and manage complex risks within a unified system

- Accelerate quote turnaround and reduce manual effort by using ISI AI to extract submission data, apply underwriting guidelines, and route tasks and approvals across your underwriting team.
- Manage complex commercial accounts with configurable policy structures supporting multi-location risks, layered coverages, shared limits, and specialty endorsements.
- Automate mid-term adjustments, renewals, and endorsements at scale to reduce manual effort, maintain accuracy, and accelerate turnaround times.



## Clarity that Drives Actionable Decisions

Empower every function with connected insights for strategic decision-making

- Gain a real-time, company-wide view of performance by unifying policy, billing, claims, accounting, and reinsurance data.
- Build real-time dashboards to support trend analysis, board reporting, and ongoing operational performance with ISI Core Analytics.
- Integrate with third-party legal spend, risk scoring, and payment solutions to accelerate customer responsiveness while enabling proactive cost management and pricing.



**CORE**

## System Modules and Full-Service Support



Policy Admin



Billing



Claims



Accounting



Reinsurance



Support



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## Achieve Business Outcomes Faster

Experience a proven path from implementation to impact

- Accelerate time-to-value with a streamlined implementation process that minimizes disruption.
- Achieve long-term budget and support certainty, without the overhead of maintaining systems in-house.
- Leverage a team that understands commercial insurance complexity across underwriting, claims, and finance.



AI

## Accelerate Submission Intake and Underwriting Decisions with Purpose-Built AI

- Extract and structure submission data from emails, portals, and supporting applications to reduce manual effort, and improve review-to-quote service levels for distribution partners and new customers.
- Produce insights based on insurer-defined guidelines, risk appetite, and targeted web searches of applicants.
- Maintain oversight with an underwriter-in-the-loop review process to validate AI outputs, and improve data quality for downstream claims, accounting, and reinsurance use.



PORTAL

## Expand Digital Services and Strengthen Every Connection

- Reduce service inquiries and improve insured and broker satisfaction by enabling self-service access to policies, documents, claims reporting, and all related communications.
- Optionally extend the portal to offer quoting, policy issuance, and renewal management.

### Our Commercial Lines Customers



**Let's set up a meeting to better understand your unique needs  
and how we can accelerate results with minimal disruption.**

**Karla Diaz**

Sales Executive

T | 416-912-5965

E | kdiaz@insurancesystems.com

**Danny Antunes**

Senior Sales Executive

T | 905-510-8195

E | dantunes@insurancesystems.com

**Cameron Scott**

VP, Sales & Marketing

T | 647-291-4307

E | cscott@insurancesystems.com