Innovate and Launch with Confidence
Launch faster with flexible tools and seamless digital experiences

- Bring new products and changes to market faster by adapting rating logic, endorsements, and policy documentation using low-code/no-code configuration tools.
- Support policyholder and distribution partner expansion and self-service capabilities, through ISI Portal or through existing digital channels via ISI Connect.
- Lower total cost of ownership while preserving flexibility by leveraging our proven personal insurance expertise that bridges InsurTech gaps.

Enhance Precision Across All Personal Risk Classes
Improve risk selection, reduce loss ratios, and elevate decision-making

- Refine underwriting decisions with tools that incorporate property and vehicle risk scores, historical exposure, and third-party data into analysis and insights that are further powered by ISI AI.
- Improve claims outcomes with rules-based FNOL triage and coverage validation, automated reserving, fraud detection and integrated policyholder communications.
- Streamline reinsurance workflows to improve recoveries, manage exposure, and optimize cash flow.

Enhance Efficiency for High-Volume Lines
Accelerate intake, approvals, and data management within a unified system

- Accelerate quote turnaround and reduce manual effort by using ISI AI to extract submission data, apply underwriting guidelines, and route tasks and approvals across your underwriting team.
- Streamline policy and endorsement configuration for multiple regions, coverages, and risk types within a single workflow.
- Enhance operational agility with bulk processing tools for policy updates, rate changes, and customer communications.

Clarity that Drives Actionable Decisions
Empower every function with connected insights for strategic decision making

- Gain a real-time, company-wide view of performance by unifying policy, billing, claims, accounting, and reinsurance data.
- Build real-time dashboards to support trend analysis, board reporting, and ongoing operational performance with ISI Core Analytics.
- Integrate with third-party legal spend, risk scoring, and payment solutions to accelerate customer responsiveness while enabling proactive cost management and pricing.

ISI CORE **System Modules and Full-Service Support**

| Policy Admin | Risk Mgmt | Billing | Claims | Accounting | Reinsurance | Support |

Through Every Step of the Personal Insurance Lifecycle

Achieve Business Outcomes Faster
Experience a proven path from implementation to impact

- Accelerate time-to-value with a streamlined implementation process that minimizes disruption.
- Achieve long-term budget and support certainty, without the overhead of maintaining systems in-house.
- Leverage a team that understands personal insurance complexity across underwriting, claims, and finance.

ISI AI
Accelerate Submission Intake and Underwriting Decisions with Purpose-Built AI

- Extract and structure submission data from emails, portals, and supporting applications to reduce manual effort, and improve review-to-quote service levels for distribution partners and new customers.
- Produce insights based on insurer-defined guidelines, risk appetite, and targeted web searches of applicants.
- Maintain oversight with an underwriter-in-the-loop review process to validate AI outputs, and improve data quality for downstream claims, accounting and reinsurance use.

ISI PORTAL
Expand Digital Services and Strengthen Every Connection

- Reduce service inquiries and improve insured and broker satisfaction by enabling self-service access to policies, documents, claims reporting and all related communications.
- Optionally extend the portal to offer quoting, policy issuance, and renewal management.

Why Personal Lines Carriers Choose Us

"The successful implementation of ISI Core represents an integral part of the Company's strategic plan to improve its processing efficiencies, enhance data reporting capabilities and improve ease of doing business... ISI's knowledgeable team was able to deliver an end-to-end solution that fit our business needs."

Laura Wiebe | President and CEO

sandbox mutual insurance

Let's set up a meeting to better understand your unique needs and how we can accelerate results with minimal disruption.

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